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# UNVEILING DATA PROTECTION & DIGITAL PRIVACY: AN INSIGHT INTO THE DIGITAL PERSONAL DATA PROTECTION ACT 2023

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## ABSTRACT

Countries globally are recognizing the importance of data protection and privacy rights, acknowledging data as a crucial asset for development. With the rise of digital technologies, concerns over personal data misuse have grown. The European Union's General Data Protection Regulation (GDPR) has become a benchmark for privacy legislation, influencing many countries. In India, following the landmark K.S. Puttaswamy judgment, the government introduced several draft bills, culminating in the Digital Personal Data Protection Act (DPDPA) 2023. Enacted in August 2023, the Act establishes a robust legal framework for the collection, processing, storage, and transfer of personal data. It emphasizes informed consent, data subject rights, transparency, and accountability. The Act's extraterritorial applicability ensures global entities handling Indian data comply with its provisions. It also sets up a Data Protection Authority to monitor compliance and impose penalties. The DPDPA marks a vital step in securing digital privacy and fostering responsible data governance in India.

**Keywords:** Judicial Evolution, Right to Privacy, Data Protection Act, Personal Data, Privacy, Legislation, GDPR, Challenges, Legal Framework

## INTRODUCTION

Privacy has long been regarded as a fundamental concept, but the advent of the Internet has introduced a new dimension known as Internet Privacy. Rooted in basic human needs and values aligned with our social nature, the concept of privacy faces escalating challenges in the contemporary technological and economic landscape. The rise of the Internet has given rise to Digital Privacy, significantly impacting individual privacy rights.

In today's digital age, privacy has become a growing global concern. Technological advances, especially the internet, have revolutionized communication, enabling low-cost global connectivity and widespread use of social media platforms like Facebook, Instagram, and Twitter. These platforms, while fostering connection and expression, also collect vast amounts of personal data. Users often unknowingly contribute to this data pool through online banking, email logs, and web tracking. This surge in digital activity has created legal and ethical challenges surrounding data use and protection, making it essential for individuals to understand their digital footprint and the importance of safeguarding their privacy.

Social networking companies actively gather sensitive data, encompassing users' activities, interests, personal traits, political views, purchasing patterns, and online interactions. This data is frequently leveraged algorithmically to enhance user engagement and support the sale of behavioral advertising, resulting in distorting and discriminatory effects. Privacy challenges linked to social media are compounded by platform consolidation, empowering certain companies to acquire competitors, exercise monopolistic control, and impede the emergence of privacy-focused alternatives.

In light of the rising occurrences of data breaches and privacy infringements, governments worldwide are implementing legislation to safeguard individuals' digital information. A notable example is the General Data Protection Regulation (GDPR), which came into effect in the European Union (EU) on May 25, 2018. The GDPR aims to bolster and harmonize data protection for all individuals within the EU and the European Economic Area (EEA). It supersedes the Data Protection Directive of 1995 and brings forth numerous substantial modifications and improvements to data protection regulations.<sup>1</sup>

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<sup>1</sup> Data protection in the EU - European Commission *available at*: [https://commission.europa.eu/law/law-topic/data-protection/data-protection-eu\\_en](https://commission.europa.eu/law/law-topic/data-protection/data-protection-eu_en) (last visited on 3 March 2024).

Similarly, in India, the passage of the Digital Personal Data Protection Act of 2023 represents a noteworthy milestone following years of deliberation and proposals. Since 2018, the Indian Government has been actively involved in formulating this regulation, driven by the landmark *KS Puttaswamy* judgment. This act stands out as a crucial stride towards ensuring privacy and security in the digital age.

The Digital Personal Data Protection Act 2023 acknowledges the vulnerability created by this extensive data collection and seeks to establish clear guidelines for organizations in processing personal data. The Act introduces notable provisions focused on enhancing the safeguarding of personal data, including a crucial mandate for organizations to seek explicit individual consent prior to collecting, processing, or sharing personal information. This consent necessitates a transparent negotiation, ensuring that individuals comprehend how their data will be utilized and granting them the ability to opt out if desired.

Moreover personal data stored by social media platforms is vulnerable to unauthorized access and misuse by third parties; including law enforcement agencies. The evolving landscape of social media has given rise to intricate privacy issues, necessitating a thoughtful examination of legal enforcement techniques to safeguard fundamental privacy values in the face of technological advancements. Data collection is fundamental to the business models of numerous social media platforms, posing substantial risks to consumer privacy during mergers and acquisitions within the realm of social networks. Despite assurances to safeguard user privacy, platforms have frequently been acquired by entities that fail to adequately protect these rights.

This paper aims to conduct an analysis and provide concise explanations of the key provisions outlined in the Digital Personal Data Protection Act of 2023. Additionally, the paper will explore and highlight Judicial Evolution of Right to Privacy and Data Protection. It will also delve into the Processing of Personal Data, Significant Data Fiduciaries, the Principle of Lawful, Fair & Transparent Usage of Personal Data, and other key provisions. The exploration will extend to the Applicability and Scope of the Digital Personal Data Protection Act.

The analysis will explore the intricacies of the Digital Personal Data Protection Act of 2023, elucidating how it addresses the safeguarding of personal data within the current digital landscape. This paper in-depth analysis aims to offer insights into the evolution and advancements within the legal framework governing the protection of digital personal data in

India. It endeavours to provide a comprehensive understanding of the legislative landscape and its implications for both individuals and organizations.

## 2. NEED PRIVACY REGULATION IN INDIA?

The need for privacy regulation in India becomes imperative in the current era marked by globalization, digitalization, and technological advancements like Artificial Intelligence and the Internet of Things. The regulation of data, which includes its processing, usage, storage, and transfer, is particularly significant due to several noteworthy developments:

1. India ranks as the world's third-largest startup ecosystem, trailing only behind the USA and China, underscoring the country's thriving landscape of innovation<sup>2</sup>.
2. The Economic Survey of 2022–23 reveals a substantial 200% increase in internet penetration in rural areas between 2015 and 2021, outpacing the growth in urban areas. The widespread adoption of the Unified Payments Interface (UPI) in tandem with internet expansion emphasizes the critical role of data in financial transactions<sup>3</sup>.
3. International recognition of UPI by the National Payments Corporation of India for Non-Resident Indians (NRIs) and the permission for G20 country travelers to use UPI for merchant facilities underscore the global relevance of India's digital payment systems<sup>4</sup>.
4. The challenge posed by the G20 presidency and the evolution of Free Trade Agreements (FTA) and Regional Trade Agreements (RTA) underscores the need for effective management of Data Free Flow with Trust (DFFT) and cross-border data flows. This reflects the shifting dynamics of cross-border digital transformation<sup>5</sup>.
5. PhonePe, a prominent player in UPI transactions, has pioneered cross-border UPI payments, allowing Indians abroad to make payments to foreign merchants. This innovation reinforces the

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<sup>2</sup> “India Becomes Third Largest Startup Ecosystem in World within Span of Six Years, Says Union Minister Piyush Goyal” (News On AIR - News Services Division, All India Radio News) accessed March 12, 2024

<sup>3</sup> “Economic Survey 2023: India Clocked 200% Increase in Rural Internet Subscriptions in Six Years” (Business Today January 31, 2023) accessed March 22, 2024

<sup>4</sup> “Now, Tourists from G20 Countries Will Get to Use UPI Instead of Cash in India” (Business Insider February 8, 2023) accessed March 20, 2024

<sup>5</sup> Nayak S, “Digital Personal Data Protection Bill 2022: Reservations and Recommendations” (ORF) accessed March 22, 2024

need for robust privacy regulations to address the complexities of international transactions.<sup>6</sup>

6. India's vast telecommunications network, with a staggering 1.15 billion wireless telephone subscribers<sup>7</sup>, the country boasts a massive telecommunications network. In addition, the extensive use of social media platforms is notable, with approximately 330 million individuals on Facebook, 467 million on YouTube, and 230 million on Instagram as of early 2022<sup>8</sup>. This substantial user base has positioned India as a significant market for major global players such as Facebook, Twitter, Instagram, Snapchat, WhatsApp, and others. The sheer scale of connectivity and social media usage in India makes it an attractive and strategic market for these prominent platforms, emphasizing the country's importance in the digital landscape<sup>9</sup>.

In light of these developments, the establishment of privacy regulations becomes crucial to address the evolving landscape of data usage and safeguard the privacy rights of individuals amidst the rapid advancements in technology and its widespread integration into various facets of daily life.

### **3. Judicial Evolution of Right to Privacy and Data Protection**

Privacy, much like human personality, is a multifaceted concept. It has long been regarded as a cherished value within human rights law across jurisdictions worldwide. In India, the right to privacy has seen a notable evolution through judicial interpretation and legislative actions. With the proliferation of digital technology and the heightened collection and processing of personal information, safeguarding personal privacy has become increasingly crucial.

Privacy was not specifically enumerated in the Constitution of India as fundamental rights. However, it has been incorporated into the Constitution under the ambit of Article 21 through various interpretations by the Supreme Court. The Indian Supreme Court has ruled that the right to privacy is an integral part of the right to life guaranteed as fundamental right under Constitution of India<sup>10</sup>. Therefore right to Privacy derives its ambiguous basis from the right

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<sup>6</sup> Knn India - Knowledge & News Network, "Phonepe Becomes First Indian Fintech to Allow International UPI Transactions" (KNN Knowledge & News Network) accessed March 22, 2023

<sup>7</sup> Nayak S, "Digital Personal Data Protection Bill 2022: Reservations and Recommendations" (ORF) accessed March 22, 2023

<sup>8</sup> Kemp S, "Digital 2022: India - DataReportal – Global Digital Insights" (Data Reportal February 15, 2022) accessed March 20, 2024

<sup>9</sup> Bureau DN, "India Top Market for Rolling Out New App Features: FB" (DT next) accessed March 22, 2023

<sup>10</sup> Constitution of India Art 21.

to Life and personal liberty as guaranteed under article 21 of the Constitution of India. Consequently, in public law, privacy is considered a fundamental right, akin to freedom of speech, and can be remedied by Constitutional Courts under their writ jurisdiction. After emerging as fundamental right the right to Privacy has undergone a process of evolution and widened its ambit, now it covers most areas of human life and personality.

India has ratified several international agreements that recognize privacy as a fundamental human right, such as the Universal Declaration of Human Rights and the International Covenant on Civil and Political Rights. However, the legal development of privacy as a constitutionally guaranteed right in India has been a lengthy and challenging process<sup>11</sup>.

In the initial claim regarding the right to privacy and personal liberty, the Supreme Court considered the matter in *M.P. Sharma and Ors. v. Satish Chandra*<sup>12</sup>, where it declined to recognize privacy as a constitutional element of fundamental rights.

Later, the Supreme Court undertook a comprehensive examination of the question of the right to privacy for the first time in the case of **Kharak Singh V State of U.P**<sup>13</sup> where Supreme Court has accepted the notion of privacy. The case was heard by a six-judge bench, the majority opinion concluded that the regulation permitting police to conduct domiciliary visits was in violation of Article 21 of the Constitution of India. and held that “*Our Constitution may not explicitly confirm this through a constitutional guarantee, but these extracts reveal that an unauthorized intrusion into a person's home and the resulting disturbance is akin to a violation of the man's common law right and, ultimately, an essential aspect of ordered liberty, if not a fundamental component of the very concept of civilization.*”

This decision emphasized the importance of protecting individuals' rights to privacy and personal liberty, as enshrined in the Constitution. However, in his dissent opinion in *Kharak Singh*, Justice Subba Rao case relied on Justice Frankfurter's opinion<sup>14</sup>, observing that the fundamental rights cannot be considered in isolation from each other because they often intersect. Although the Constitution does not explicitly safeguard an individual's right to privacy, it was recognized that privacy is implicit within the broader framework of fundamental

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<sup>11</sup>Govind v. State of Madhya Pradesh, (1975) 2 SCC 148.

<sup>12</sup>M.P Sharma v. Satish Chandra, AIR 1954 SC 300.

<sup>13</sup> Kharak Singh v. State of U.P. (1964) 1 SCR 332

<sup>14</sup> Wolf v. Colorado 338 US 25 (1949).

rights<sup>15</sup>, It is considered an essential component of personal liberty, which is itself a fundamental right guaranteed by the Constitution.

Hence, the majority decision in the current case paves the way for the commencement of a protracted evolutionary journey towards recognizing the right to privacy as an established fundamental right.

In the landmark case *Justice K.S. Puttaswamy v. Union of India*<sup>16</sup>, the Supreme Court's nine-judge bench addressed the ambiguity surrounding whether the right to privacy constitutes an essential component of the right to life. The bench also extensively examined various aspects of the right to privacy.

- The question of whether there exists a constitutionally protected right to privacy was a central issue under consideration.
- The court deliberated on whether the constitutionally protected right to privacy possesses the character of an independent fundamental right or if it arises from within the existing guarantees of protected rights, such as the rights to life and personal liberty.
- The court examined the doctrinal foundations of the claim to privacy, considering the legal principles and precedents that underpin the argument for privacy rights.;
- The court analyzed the content of privacy, exploring its various dimensions and components. Additionally, it scrutinized the nature of the regulatory power of the state in relation to privacy rights, considering the extent to which the state can intervene or regulate in matters of privacy<sup>17</sup>.

In this case, the Supreme Court ultimately determined that privacy is an essential component of Part III of the Constitution. Nonetheless, the Indian Legislature has failed to develop a comprehensive data protection legislative framework<sup>18</sup> until 2022.

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<sup>15</sup> Agnidipto Tarafder, Surveillance, Privacy and Technology: A Comparative Critique of the Laws of USA and India, 57 Journal of the Indian Law Institute 550, 568 (2015).

<sup>16</sup> Justice K.S. Puttaswamy (Retd) v. Union Of India, *available at*: <https://legalvidhiya.com/justice-k-s-puttaswamy-v-union-of-india2017-10-scc1/> (last visited on 18 November 2023).

<sup>17</sup> Samarth Krishan Luthra & Vasundhara Bakhru, Publicity Rights, and the Right to Privacy in India, 31 National Law School India Review 125, 140 (2019).

<sup>18</sup> David Kessler, Sue Ross & Elonnai Hickok, "A Comparative Analysis of Indian Privacy Law and the Asia-Pacific Economic Cooperation Cross-Border Privacy Rules", 26 National Law School India Review 31, 33 (2014).

In the realm of safeguarding data, privacy entails individuals' entitlement to manage the accessibility, utilization, and revelation of their personal information, spanning from personal particulars to health and financial data. The proliferation of internet technology and various social media platforms has amplified the apprehension about the unauthorized collection and dissemination of personal details in the country, especially in the absence of a comprehensive data protection framework. While certain data protection regulations were instituted under the Information Technology Act 2000, concerns persist regarding the adequacy of these provisions. The Information Technology Act 2000<sup>19</sup> with amendment by the Information Technology (Amendment) Act of 2008<sup>20</sup>, focuses on data protection, and punishes body corporate for data breaches with criminal and civil penalties.

Section 43A<sup>21</sup> compensates body corporations, including sole proprietorships and associations, for data breaches. This law also covers the personal information of the central government. The IT Ministry announced a new data collection and disclosure process to protect data protection and data rights.

In response to the Supreme Court's directive, the Indian government embarked on the journey to formulate a robust data protection framework. The Data Protection Act, 2023 aims to provide a legal framework for the protection of personal data and privacy in India. This Act is inspired by international best practices such as the EU General Data Protection Regulation (GDPR) and introduces principles such as data reduction, targeting limitation and improving personal rights.<sup>22</sup>

Despite challenges, building a strong data protection framework in India is essential to safeguard privacy, promote responsible data use, and build trust in digital services. As the government finalizes the Data Protection Act, engaging diverse stakeholders—civil society, industry, and legal experts—is vital. A balanced approach that respects privacy while enabling technological growth can lead to a robust regime that protects individual rights and supports digital innovation and economic progress.

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<sup>19</sup> Information Technology Act, 2000

<sup>20</sup> The Information Technology Act, 2000, 43A, No. 21, Acts of Parliament, 2000 (India).

<sup>21</sup> *Ibid.*

<sup>22</sup> India's Digital Personal Data Protection Act and The EU's GDPR, 20 Sept. 2023, *available at*: <https://niiconsulting.com/checkmate/2023/09/indias-digital-personal-data-protection-act-vs-the-eus-gdpr/>. (Last visited on January 4, 2024)



India's judiciary increasingly recognizes the need to protect privacy in the digital age. Supreme Court rulings have paved the way for a comprehensive Data Protection Act governing data collection and use. Despite challenges, India remains committed to safeguarding privacy rights and promoting responsible data practices.

#### 4. The Digital Personal Data Protection Act - An Overview

The Digital Personal Data Protection Bill, 2023, was presented in Lok Sabha on August 3, 2023, by the Minister of Electronics & Information Technology.<sup>23</sup> It underwent the parliamentary process and was endorsed by Lok Sabha on August 7, 2023, and by Rajya Sabha on August 9, 2023. Following this, it received Presidential assent on August 11, 2023<sup>24</sup>.

The impetus for the Digital Personal Data Protection Bill originated from a landmark judgement given by the Supreme Court in the case of Justice *K.S. Puttaswamy vs. Union of India* (2017), where the apex Court affirmed the 'Right to Privacy' as an inherent aspect of the fundamental right to life enshrined under Article 21 of the Indian Constitution. In response to this groundbreaking ruling, the Supreme Court urged the Central Government to enact a comprehensive legal framework for safeguarding personal data<sup>25</sup>.

The need for such legislation arose due to various shortcomings observed in the previous iterations of Personal Data Protection Bills, namely those of 2019 and 2022. These earlier bills were marked by numerous amendments and encountered several issues, including concerns regarding data localization, transparency, and compliance intensity. Consequently, the Central Government (CG) opted to withdraw these bills<sup>26</sup>.

In response to these directives, the Digital Personal Data Protection Act, 2023, was crafted and subsequently passed into law. Its enactment represents a critical step towards bolstering privacy

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<sup>23</sup>*Ibid.*

<sup>24</sup> Withdrawal of Previous Personal Data Protection Bills of 2019 & 2022 by the Central Government (CG) Due to Various Issues, Manual of Parliamentary Procedures in the Government of India, *available at*: [https://www.mpa.gov.in/sites/default/files/Manual2018\\_0\\_0.pdf](https://www.mpa.gov.in/sites/default/files/Manual2018_0_0.pdf). (Last visited on February 5, 2024)

<sup>25</sup>“Supreme Court’s Directive in Justice K.S. Puttaswamy vs. Union of India (2017) Affirming ‘Right to Privacy’ as Part of Fundamental Right Under Article 21 of Indian Constitution, “Puttaswamy v. Union of India (I) - Global Freedom of Expression”, 24 Aug. 2017, *available at*: <https://globalfreedomofexpression.columbia.edu/cases/puttaswamy-v-india/>. (Last visited on February 1, 2024).

<sup>26</sup>Digital Personal Data Protection Bill, 2022 - KPMG India.”*available at*: <https://kpmg.com/in/en/home/insights/2022/12/privacy-digital-personal-data-protection-bill-2022.html>. (Last visited on January 1, 2024)

rights and safeguarding personal data in the digital realm.

The 'Digital Personal Data Protection Act' will be applicable to digital personal data processing in India when that data is either gathered digitally or offline and digitized<sup>27</sup>. It is applicable to such processing as well whether it is for the purpose of profiling people in India or marketing products or services outside of the country. Processing of personal data is only permitted for legitimate purposes that the subject of the data has granted permission

The Act grants individuals specific rights, including the right to request information, deletion, and correction, along with avenues for grievance resolution. Government agencies may be exempted from the Act's provisions by the central government for specific reasons, such as public safety, state security, public order, and the prevention of criminal activity. To adjudicate cases related to noncompliance with the Act's stipulations, the national government will establish the Data Protection Board of India.

## **5. Objective and scope of the Digital Personal Data Protection Act.**

The primary objectives of the Digital Personal Data Protection Act 2023 are as follow :

- To establish adaptable regulations that can be adjusted to align with the requirements of the country's digital infrastructure, while also keeping pace with the swiftly changing trends in technology. This legislation seeks to strike a balance between protecting personal data and fostering innovation in the digital domain, ensuring that individuals' privacy rights are upheld while allowing for continued technological advancement and economic growth.<sup>28</sup>.
- To offer a straightforward online system for civil and criminal adjudication, ensuring ease of use and accessibility for all users. This initiative aims to streamline the legal process, making it more user-friendly and efficient. By providing a simplified online platform for resolving civil and criminal matters, individuals can navigate the adjudication process more effectively, thereby promoting access to justice and enhancing

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<sup>27</sup>*Supra* note 17.

<sup>28</sup>Digital India Bill 2023: Key Provisions and Stakeholder Concerns, *available at*:<https://www.india-briefing.com/news/digital-india-bill-2023-key-provisions-stakeholder-perspectives-28755.html/>. (last visited on 7 November 2023).

the overall efficiency of the legal system.

- To ensure swift resolution of disputes, facilitate online conflict resolution, and uphold the rule of law in the digital realm. This objective entails providing individuals with timely remedies for disputes arising online, fostering a fair and just environment on the internet. By offering effective mechanisms for settling conflicts in the online sphere, this initiative aims to promote trust, accountability, and legal compliance in digital interactions, ultimately contributing to a more secure and orderly online environment.
- To establish a legal framework rooted in core principles to ensure digital safety and compliance. This framework aims to develop comprehensive regulations that enhance cybersecurity, protect personal data, and promote ethical conduct in digital interactions. It seeks to foster trust, transparency, and accountability in the digital sphere, thereby bolstering overall digital safety and regulatory compliance.

The Digital Personal Data Protection (DPDP) Act oversees the management of digital personal data within India under two specific circumstances:

1. When this data is obtained from data principals in digital format, and second, and
2. When it is initially gathered in a non-digital format and subsequently converted into digital form.

Therefore the DPDP Act specifically excludes regulation of personal data in its non-digitized form, signifying a more precise scope compared to the 2022 Bill, which did not address 'non-automated' processing and 'offline' data. This focused approach allows for a clearer definition of the Act's jurisdiction, ensuring effective management of digital data complexities while leaving non-digital data processing to be governed by other relevant laws or regulations.

These provisions do not apply to the personal information where that information

1. is created by an individual for personal or family purpose and
2. is published by the newspaper itself or another person.<sup>29</sup>

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<sup>29</sup>*Ibid.*

Moreover, the law's jurisdiction has been extended to apply extraterritorially, covering the processing of digital personal data beyond India's borders, particularly if it involves providing goods or services to data principals located within India. However, it is important to note that the Digital Personal Data Protection (DPDP) Act does not explicitly specify whether its provisions are applicable to the processing of personal data belonging to data principals situated outside India.

Unlike the GDPR, which limits its scope to the processing of personal data of individuals physically present within the European Union or EU citizens, the DPDP Act adopts a broader approach. It does not confine the definition of 'data principal' to individuals within India's boundaries or solely to Indian citizens. This broader scope may introduce ambiguity regarding the full extent of the DPDP Act's jurisdiction. The clarification of this ambiguity concerning the DPDP Act's extraterritorial reach hinges on the interpretation eventually provided by the Central Government, likely through the rules established under the DPDP Act.<sup>30</sup>

### **Purpose of Digital Personal Data Protection Law, 2023**

The primary purpose of the law is to establish a comprehensive framework for safeguarding and managing personal data, as articulated in the legislation. It aims to ensure privacy in the digital sphere, empowering individuals with the right to self-protection. The law governs the collection, processing, and utilization of personal data, emphasizing adherence to lawful purposes. It also addresses individuals' rights to control their personal information and regulates related matters to uphold data privacy and security<sup>31</sup>.”

The DPDP Act extends its application to encompass the processing of personal data, both online and digitized offline data, within India's borders. It also encompasses the processing of such data outside India, particularly concerning the provision of goods or services within India. Furthermore, this Act serves as a cornerstone for other legislation in the realm of privacy and data protection, including the Digital India Act, facilitating India's advancement in leveraging artificial intelligence (AI) and forthcoming technologies while safeguarding personal information. Additionally, the Act has the potential to enhance collaboration between Indian companies and international counterparts

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<sup>30</sup> A Dawn Of A New Era For Data Protection In India: An In-Depth Analysis Of The Digital Personal, Data Protection Act, 2023, August 15, 2023

<sup>31</sup>Press Information Bureau 18 Nov. 2022, *available at*:  
<https://www.pib.gov.in/PressReleasePage.aspx?PRID=1877030> (last visited on 02 March 2024).

concerning personal data protection. Notably, this Act marks a significant milestone as the first central law in India to utilize indigenous terminology when referring to individuals.

### **Salient Features of the Digital Personal Data Protection Act 2023- Analysis**

The Provisions contained in the Act enlighten us what protection and rights are served and how they will fill the gap that data privacy and protection laws earlier had. Such important provisions are-

1. The act mandates the organizations to acquire explicit consent from individuals prior to collecting, utilizing, or retaining their personal data. Additionally, organizations will be obligated to furnish a clear and succinct explanation detailing the intended use of the data.<sup>32</sup>
2. It also includes provisions for withdrawing consent, granting individuals the right to revoke their consent for the collection, usage, and retention of their personal data at any given time. This provision empowers individuals with greater control over their personal information, ensuring that they can exercise their privacy rights effectively and make informed decisions about the handling of their data<sup>33</sup>.
3. This Act introduces a crucial provision centered on the establishment of a regulatory body known as the Data Protection Authority (referred to as the DPA). The primary responsibility of the DPA is to oversee the implementation and enforcement of the various provisions outlined in the Act. As the central governing body, the DPA will play a pivotal role in ensuring that organizations adhere to the prescribed regulations concerning the handling and protection of personal data. The DPA will have the power to investigate complaints, conduct audits, and impose penalties on organizations that violate the Act's provisions. The DPA will also be responsible for creating guidelines and codes of conduct for organizations and providing training to organizations on best practices for protecting personal data<sup>34</sup>.
4. To advance these objectives, the Act delineates the responsibilities of a Data Protection Officer, tasked with overseeing adherence to the Act's regulations within an

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<sup>32</sup> The Digital Personal Data Protection Act, 2022

<sup>33</sup> *Ibid.*

<sup>34</sup> *Ibid.*

organization. Additionally, the role of this officer includes serving as an intermediary between organizations and the DPA. Furthermore, the Act introduces principles such as data portability and the right to be forgotten, representing innovative concepts within the Indian context<sup>35</sup>.

5. The Act incorporates clauses regarding data portability, enabling individuals to request the transfer of their personal data to another organization, and the right to be forgotten, permitting individuals to request the deletion of their personal data by organizations. Organizations are mandated to fulfill these requests within a reasonable timeframe and are prohibited from imposing charges on individuals for complying with such requests
6. The Act additionally mandates data security and breach notification by incorporating stringent provisions for handling data breaches, necessitating organizations to notify both the DPA and affected individuals within 72 hours of a breach occurrence. Furthermore, organizations are obligated to implement suitable security measures to safeguard personal data from unauthorized access, alteration, or disclosure.
7. The Act encompasses provisions for conducting routine risk assessments and penetration testing to detect and mitigate potential vulnerabilities effectively. Moreover, it addresses cross-border data transfer, stipulating that organizations must guarantee adequate protection for personal data transferred to other countries. Organizations are prohibited from transferring personal data to nations lacking adequate protection and must obtain consent from individuals before transferring their personal data to such countries.
8. The DPA Act imposes penalties and provides remedies for organizations found in violation of its provisions. Penalties may entail fines and imprisonment, and organizations might be obligated to compensate affected individuals. Moreover, the Act incorporates provisions for injunctions, empowering the DPA to mandate organizations to undertake specific actions to rectify violations of the bill's provisions.<sup>36</sup>.
9. The DPA Act incorporates specific exemptions for organizations engaged in the collection, utilization, or storage of personal data for designated purposes. These

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<sup>35</sup>*Ibid.*

<sup>36</sup>*Ibid.*

exemptions encompass scenarios where personal data processing is necessary for contractual performance, legal compliance, or safeguarding the vital interests of individuals. Such exemptions aim to ensure that organizations can fulfill essential functions while still adhering to the principles of data protection and privacy outlined in the Act.<sup>37</sup>

10. The Act delineates the rights and responsibilities of Data Principals, individuals to whom personal data pertains, and Data Fiduciaries, entities tasked with handling personal data. It also introduces Significant Data Fiduciaries, entities dealing with substantial volumes of personal data, subject to additional obligations. This aims to enhance protection and accountability for personal data, adapting to evolving data privacy and security standards.

## Conclusion and Recommendations

The enactment of the Digital Personal Data Protection Act 2023 marks a significant milestone in the ongoing effort to safeguard personal data in the digital age. By establishing clear guidelines and stringent enforcement mechanisms, the Act aims to strike a balance between promoting innovation and protecting individuals' privacy rights. Through its provisions for informed consent, data security measures, and accountability mechanisms, the Act sets a robust foundation for enhancing trust and transparency in the digital ecosystem.

However, the effectiveness of the Act ultimately depends on its implementation and enforcement. Regulatory bodies must be adequately resourced and empowered to oversee compliance and address violations effectively. Additionally, ongoing education and awareness campaigns are essential to ensure that both organizations and individuals understand their rights and responsibilities under the Act.

## Recommendations

To further strengthen the protection of personal data and ensure the effectiveness of the Digital Personal Data Protection Act 2023, the following recommendations are proposed:

***Continuous Monitoring and Review:*** Regulatory authorities should conduct regular

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<sup>37</sup>*Ibid.*

assessments of the Act's implementation and effectiveness. This includes evaluating emerging technologies and evolving threats to personal data privacy and making necessary adjustments to the regulatory framework.

***Collaboration with International Partners:*** Given the global nature of data flows, collaboration with international partners is crucial. Regulatory bodies should engage in information sharing and best practice exchanges to harmonize data protection standards and facilitate cross-border enforcement efforts.

***Capacity Building and Training:*** Organizations should invest in training programs to ensure that personnel are adequately equipped to handle personal data in compliance with the Act. This includes training on data protection principles, security protocols, and incident response procedures.

***Public Awareness Campaigns:*** Government agencies should launch public awareness campaigns to educate individuals about their rights under the Act and how to exercise them. This includes raising awareness about the importance of data privacy and providing guidance on how to protect personal information online.

***Encouraging Innovation in Data Protection Technologies:*** The development and adoption of innovative technologies, such as encryption, anonymization, and data masking, can enhance data protection efforts. Regulatory bodies should incentivize the adoption of these technologies through grants, tax incentives, or other means.

By implementing these recommendations, stakeholders can work together to ensure the effective implementation of the Digital Personal Data Protection Act 2023 and foster a culture of privacy and data protection in the digital age.