
AI REVOLUTIONIZING: A BOON OR BANE

Tisha K Mehta, Christ (Deemed To Be University)

ABSTRACT

Many industries have seen a rapid influx of artificial intelligence (AI), and the legal field is no different. Legal research, which was formerly characterized by several hours of human labor, has undergone a significant transformation thanks to AI-powered technologies. While these technologies have been hailed for their ability to increase accessibility, speed up procedures, and reduce human error, they also raise significant ethical, practical, and professional problems. The benefits and drawbacks of artificial intelligence (AI) in legal research are discussed in this article, along with the technology's impact on the legal sector, moral dilemmas, and possible long-term consequences.

INTRODUCTION :

The legal profession is known for its meticulous legal analysis, extensive paperwork, and precise research. In the past, lawyers would spend hours studying academic journals, case law, legal databases, and statutes in order to build compelling legal arguments. However, recent advancements in artificial intelligence (AI) have drastically altered this process, transforming the subject of legal studies. Casetext and ROSS Intelligence are two examples of AI-powered products that are anticipated to reduce workloads for legal professionals, boost output, and possibly democratize access to legal knowledge. But these advancements also bring with them a special set of challenges. The possible advantages and disadvantages of artificial intelligence in legal research are assessed in this essay. We will look into whether artificial intelligence (AI) gives legal practitioners more capabilities. Artificial Intelligence (AI) has increasingly permeated various sectors, including the legal industry. The integration of AI in legal practices promises numerous advantages such as increased efficiency, accuracy, and the ability to handle large volumes of data. However, this technological advancement also presents challenges, particularly in terms of ethical concerns, job displacement, and the adherence to existing legal

frameworks. This article explores whether AI in the legal framework is a boon or bane, identifying lacunae and offering innovative reassessments along with constructive suggestions.

I. Identifying Lacunae in the Legal Framework:

AI's integration into the legal framework is not without its pitfalls. One major lacuna is the lack of clear guidelines and regulatory standards governing AI's use in legal processes. Unlike traditional legal tools, AI operates on complex algorithms that are often opaque and difficult to interpret. In *Loomis v. Wisconsin* (2016)¹ in this case, the defendant challenged the use of a risk assessment algorithm in his sentencing, arguing that it violated his due process rights as he could not understand or contest the algorithm's decision-making process.

II. Innovative Reassessment:

There is a need for stringent regulatory frameworks that mandate transparency and accountability in AI algorithms used within the legal system. Such frameworks should include:

1. Algorithmic Transparency: Legal practitioners should have access to the functioning and decision-making process of AI tools.
2. Bias Mitigation: Implementing checks to prevent inherent biases within AI systems that could lead to unfair treatment of individuals based on race, gender, or socioeconomic status.
3. Continuous Monitoring: Regular audits and assessments of AI tools to ensure compliance with legal standards and ethical guidelines.

The practical application of AI in the legal realm can be seen in various facets, from legal research and contract analysis to predictive analytics and legal decision-making. While AI enhances efficiency, it also raises questions about the potential erosion of human oversight and judgment. In *State v. Loomis* (2016)², the Supreme Court of Wisconsin held that while the use of predictive algorithms could be considered, they must not be the sole factor in determining legal outcomes.

¹ *Loomis v. Wisconsin*, 881 N.W.2d 749 (Wis. 2016).

² *State v. Loomis*, 881 N.W.2d 749 (Wis. 2016)

III. Constructive Suggestions:

To ensure a balanced integration of AI in the legal framework, the following measures are recommended:

1. **Human-AI Collaboration:** Encouraging a collaborative approach where AI assists legal professionals rather than replacing them entirely.
2. **Education and Training:** Implementing comprehensive training programs for legal practitioners to understand and effectively use AI tools.
3. **Ethical Standards:** Developing robust ethical guidelines that govern the use of AI in legal contexts, ensuring that AI applications align with core legal principles and human rights.

IV. AI May Be Useful in Legal Research

A. Enhanced Output and Effectiveness:

Thanks to AI-powered technologies that automate tasks that used to take hours or days to complete, legal research is now much more efficient. Lawyers can now save a great deal of time by using sophisticated computers to quickly search through vast legal databases and discover relevant case law, legislation, and precedents. For example, ROSS Intelligence leverages natural language processing (NLP) to comprehend legal queries in ordinary English and deliver relevant legal information. Similarly, Westlaw Edge, fueled by AI, uses deep learning and predictive analytics to suggest laws and cases that lawyers might otherwise overlook.³ Attorneys' increased efficiency allows them to focus more of their time on higher-level tasks like developing strategies, offering a level of efficiency that was previously unattainable.

B. Increased Accuracy and Reduced Human Error

Human researchers are fallible even with their exceptional expertise; this is especially true when dealing with copious amounts of legal materials. Fatigue, inattention, or unconscious bias

³ See ROSS Intelligence: *AI Meets Legal Research*, available at <https://rossintelligence.com> (last visited Oct. 8, 2024).

are among the factors that might lead to mistakes that affect judicial judgments. Artificial intelligence (AI) systems, on the other hand, produce consistent and reliable results by adhering to precise algorithms that are unaffected by emotion or fatigue.⁴ Legal research tools like Westlaw Edge use AI-powered technologies to assist with activities like predictive analytics and locating relevant legal precedents. These systems can evaluate statutes, case histories, and legal concepts quickly and accurately without the chance of human bias leading to mistakes or the omission of important details. As a result, AI ensures that research is conducted more quickly and reliable.

C. Democratization and Legal Services' Cost-Effectiveness

Legal research costs can be a significant barrier to practice for low-funded people and small law firms. Artificial intelligence (AI) systems have the potential to democratize access to legal research by reducing the time and cost associated with manual research operations. This has a direct impact on the decrease in legal fees, making legal services more accessible to a larger number of clients. Casetext, for instance, offers a subscription-based service that leverages artificial intelligence (AI) to lower the cost of legal research tools that were previously exclusive to large law firms with substantial financial resources. Because AI lowers the cost of legal research, it may help enhance access to justice by providing underprivileged people with access to legal expertise has high legal fees.

II. The Burden: Ethical and Practical Concerns

A. Bias in AI Algorithms

Bias still has an impact on AI, despite the fact that it can manage enormous amounts of data effectively. AI systems are trained on historical data, including case law and court decisions, which may have deeply rooted biases against particular groups due to elements like socioeconomic status, gender, or ethnicity. If AI systems are educated on biased data, they may confirm or even exacerbate biased recommendations. For example, an artificial intelligence system trained on historical court decisions may suggest legal precedents that disproportionately impact marginalized communities. Furthermore, because AI cannot assess

⁴ See *Westlaw Edge: Powered by AI*, available at <https://legal.thomsonreuters.com> (last visited Oct. 8, 2024)

the morality or justice of a legal decision like a person can, there are concerns that its application in legal studies could support systematic inequality.

Biased artificial intelligence systems have raised ethical problems in a number of fields, including criminal justice. It has been shown that in certain cases, AI systems can recommend sentences and parole terms that are biased toward minority groups and give them harsher punishments than do white people. To ensure that injustices are not repeated in legal research, legal scholars must be cognizant of the constraints and possible prejudices present in AI systems.⁵

B. The "Black Box" Problem: Inadequate Transparency

Another problem with many AI systems is their "black box" nature. Often, legal professionals who use AI-powered research tools are unaware of how the AI generates its findings. These systems' complex algorithms, which are sometimes difficult to understand, raise questions about accountability. When a lawyer relied on research that the AI advised for their legal argument, there is no transparency on the process by which the AI chose the relevant cases or statutes. This lack of openness is problematic in a legal setting because lawyers have an ethical obligation to thoroughly assess and confirm the accuracy of the information they are given. If a legal case based on AI suggestions is challenged in court, lawyers may do not fully understand the algorithms behind them.

C. Over-reliance on AI and a lack of skill

Another major drawback of AI is its ability to deskill legal research. When AI is integrated into legal research processes, there's a possibility that younger lawyers and law students could grow overly reliant on technology and won't need to learn more traditional legal research skills. The art of legal research requires critical thought, painstaking attention to detail, and the ability to creatively connect seemingly unrelated legal concepts. Overuse of AI has the potential to erode these skills and create a generation of lawyers who are very proficient in technology but lack the depth of legal thinking that comes from independent research. The concern that

⁵ See *Julia Angwin et al., Machine Bias: There's Software Used Across the Country to Predict Future Criminals. And It's Biased Against Blacks.*, ProPublica (May 23, 2016), available at <https://www.propublica.org>

sophisticated research methods could be oversimplified by AI leading to less thorough legal arguments.

D. Concerns about Data Security and Privacy :

Legal research frequently involves handling sensitive and private data, and using AI raises serious privacy and security concerns. Client data is vulnerable to security breaches on cloud-based legal research platforms, and artificial intelligence (AI) systems require massive amounts of data to function effectively. Lawyers have an ethical responsibility to protect their clients' privacy, and any data breach in an AI-powered legal research system could have detrimental effects on a person's career and legal standing. Additionally, the fact that AI systems usually rely on outside providers for data storage increases the risk of unauthorized access to confidential information. When it comes to the security procedures that AI vendors employ, lawyers should proceed with caution and ensure that the platforms like Protection Regulation (GDPR) and the California Consumer Privacy Act (CCPA).

V. Legal Implications of AI in Research

A. Intellectual Property and Ownership of AI-Generated Research :

Artificial intelligence (AI) is increasingly producing legal summaries, analyses, and even drafts of legal documents. Whose intellectual property these materials are made of becomes questionable in light of this. Whose fault is it, the user who initiated the research or the engineers of the AI system?

For example, an AI tool used by a lawyer to draft a legal brief would not necessarily generate work that is deemed innovative or that is the author's. Since these circumstances fall beyond the current copyright laws, ownership of intellectual property is unclear.

B. AI and the Unauthorized Practice of Law (UPL) :

Whether AI-powered instruments could be viewed as engaged in the "unauthorized practice of law" (UPL) is another urgent legal concern. AI systems that provide legal counsel or write legal papers may eventually encroach on areas that have historically been the purview of licensed attorneys. For example, DoNotPay, an AI-driven chatbot, provides legal assistance on a variety of topics, including contesting traffic tickets and small claims court disputes. In light of this, it

is unclear how these platforms may be practicing law without the necessary authorization. Strict UPL restrictions are in place in a number of jurisdictions to stop non-lawyers from providing legal services. With more clients turning to AI for affordable and timely legal advice, AI technologies are becoming increasingly sophisticated may pose a threat to these regulations. Regulators need to find a middle ground between promoting technology advancement and ensuring that the public is protected from unqualified legal advice.

VI. Future Directions and Regulation of AI in Legal Research

A. Framework for AI Law and Regulation :

To address the ethical and practical difficulties posed by artificial intelligence in the legal sector, regulators must move swiftly to build a comprehensive framework. This kind of framework should include policies about data privacy, transparency, and removing bias from AI systems. Legislation pertaining to the intellectual property rights of AI-generated content and its potential for UPL must also be developed. The American Bar Association (ABA) is one of the organizations that has begun developing rules for the moral application of AI in legal practice.⁴ To guarantee that AI tools improve legal research without jeopardizing professional norms or client confidentiality, these initiatives must be broadened.⁶

B. Human-AI Collaboration: Striking the Right Balance

Although AI can improve the process of conducting legal research, it is unlikely to completely replace human attorneys. Instead, a collaborative approach will be employed in the future of legal research, with AI doing routine duties like document review and case law study while human lawyers concentrate on advocacy, strategic thinking, and interpretation. Lawyers can take use of AI's advantages and keep control of the legal process by adopting it as an aid rather than a substitute. In order to guarantee that next attorneys are prepared to practice in an increasingly AI-driven environment, legal education and training programs ought to place a strong emphasis on the value of both AI proficiency and conventional legal research skills.

Conclusion:

⁶ See *ABA Standing Comm. on Ethics & Prof'l Responsibility, Formal Op. 477R: Securing Communication of Protected Client Information (2017)*

Artificial intelligence (AI) is without a doubt revolutionizing the legal research process and offering significant advantages in terms of efficiency, price, and accuracy. However, there are also significant ethical and practical disadvantages to these advantages, including bias, transparency, de-skilling, and data privacy concerns. Artificial intelligence (AI) will either aid or hurt legal research in the end depending on how the legal profession tackles these challenges. As artificial intelligence (AI) advances, regulators, legal experts, and technologists must collaborate to create ethical guidelines and best practices to ensure that AI is a powerful tool for justice rather than a source of harm. The entire promise of AI in legal research can only be realized with cautious oversight and astute regulation, without compromising the integrity of the legal profession. As the legal profession navigates the uncharted territory of artificial intelligence, it is clear that the in ensuring access to justice, particularly for marginalized communities that have long struggled with the prohibitive costs of legal representation.

Furthermore, the lack of transparency in AI algorithms—commonly referred to as the "black box" problem—poses a serious ethical dilemma. Lawyers are ethically obligated to understand and be able to explain the basis of their arguments. If they rely on AI outputs that are generated through opaque processes, it raises questions of accountability and responsibility. This lack of transparency is especially problematic in legal settings where thorough knowledge of legal reasoning is paramount. The inability to explain or understand AI's decision-making process could undermine trust in AI-assisted research and lead to a reluctance to adopt these tools fully.

Another concern lies in the potential de-skilling of legal professionals. As AI handles more of the routine aspects of legal research, there is a risk that upcoming generations of lawyers may lose touch with the foundational skills of legal research and critical analysis. The essence of legal research lies in understanding the nuances of legal precedent, drawing creative connections between cases, and interpreting statutes and regulations with a deep understanding of legal principles. Over-reliance on AI tools could result in a workforce that is highly efficient with technology but less capable of engaging in the deep, analytical thinking that has long been the hallmark of the legal profession.

Equally significant is the issue of data privacy and security. The legal profession deals with highly sensitive information, and the use of AI-powered, cloud-based tools raises concerns about the protection of client data. Any breach or misuse of this data could have severe consequences, not only for the clients but also for the legal professionals responsible for

safeguarding it. As AI platforms grow more sophisticated and integrated into legal practices, law firms must prioritize data security measures and ensure that they comply with legal regulations such as the General Data Protection Regulation (GDPR) and other applicable data protection laws.

Despite these challenges, AI is not a monolith of risks; rather, it represents a dual-edged sword that, when wielded correctly, can transform the legal research landscape for the better. To maximize the benefits while minimizing the risks, the legal profession must take several key steps.

First, legal professionals must engage with AI as a tool for augmentation rather than replacement. AI excels at handling large datasets and finding patterns, but it lacks the human capacity for judgment, creativity, and ethical reasoning. Lawyers should use AI to complement their own expertise, allowing them to focus on more complex tasks that require human insight. This approach ensures that AI remains a powerful assistant rather than an overbearing force that erodes the foundational skills of the profession.

Second, AI systems used in legal research must be scrutinized for bias. The training data, algorithmic processes, and outcomes need to be rigorously tested to ensure that they do not replicate or amplify existing social biases. Legal professionals must demand transparency from AI vendors, advocating for open and explainable AI systems that provide insights into how conclusions are drawn. Only through transparency can AI be held accountable, enabling lawyers to trust and verify the results generated by these tools.

Third, legal education must adapt to the AI revolution. Law schools should integrate technology training into their curricula, ensuring that future lawyers are proficient in using AI tools while maintaining their critical thinking skills. Courses on ethics, AI, and law must become standard to prepare lawyers for the new challenges and responsibilities they will face in an AI-enhanced legal environment.

Finally, regulatory frameworks need to evolve to keep pace with AI's advancements. Regulators should collaborate with legal professionals and technologists to develop comprehensive guidelines that address issues such as bias, intellectual property, and the unauthorized practice of law. Regulatory bodies, such as bar associations, must set clear

standards for the ethical use of AI in legal research, ensuring that AI serves justice rather than undermines it.

In conclusion, AI has the potential to revolutionize legal research in ways that could redefine the practice of law itself. The benefits of AI—efficiency, accuracy, cost savings, and democratization—cannot be overlooked. However, the challenges—bias, transparency, de-skilling, and data security—must be addressed head-on to prevent the technology from becoming a burden on the legal profession and society at large.

The key to harnessing AI's potential lies in striking a balance between human oversight and technological innovation. Lawyers must remain vigilant in their ethical obligations, ensuring that AI serves as a tool for enhancing justice, not perpetuating injustice. By addressing the ethical, legal, and practical implications of AI in legal research, the profession can move toward a future where AI is a boon that enhances the practice of law, while mitigating the risks that could otherwise make it a burden.

As AI continues to evolve, the legal profession must remain adaptable, open to change, and committed to upholding the principles of fairness, accountability, and justice. Only by doing so can the legal community fully embrace AI's transformative power while safeguarding the integrity of the legal system.

This expanded conclusion integrates reflections on the dual-edged nature of AI, emphasizing a path forward that maximizes the benefits while minimizing the risks, with actionable recommendations for legal professionals and regulators alike.

The advent of AI in the legal framework is a double-edged sword, presenting both significant opportunities and challenges. While AI can revolutionize legal practices by enhancing efficiency and accuracy, it also necessitates a careful reassessment of existing legal structures to address potential ethical and legal lacunae. By adopting a balanced approach that combines stringent regulatory standards, continuous monitoring, and a collaborative human-AI model, the legal industry can harness the benefits of AI while safeguarding the fundamental principles of justice.